

## ○ Glow Health Care Australia Support at Home Fee Schedule effective 1 Nov 2025

Service	Standard hours (6am–6pm Mon–Fri)	Non-standard hours (6pm– 6am Mon–Fri)	Saturday	Sunday	Public holidays
<b>CLINICAL SUPPORTS</b>					
Registered Nurse	\$160.00	\$181.00	\$240.00	\$280.00	\$320.00
Enrolled Nurse	\$140.00	\$159.00	\$210.00	\$245.00	\$280.00
Nursing Assistant	\$110.00	\$125.00	\$165.00	\$193.00	\$220.00
Counsellor or Psychotherapist	\$208.00	-	-	-	-
Occupational Therapist	\$200.00	-	-	-	-
Exercise Physiologist	\$190.00	-	-	-	-
Podiatrist	\$180.00	-	-	-	-
Psychologist	\$228.00	-	-	-	-
Physiotherapist	\$185.00	-	-	-	-
Social Worker	\$200.00	-	-	-	-
Speech Pathologist	\$208.00	-	-	-	-
<b>EVERYDAY LIVING</b>					
Domestic Assistance	\$95.00	\$108.00	\$143.00	\$167.00	\$190.00
Shopping – Accompanied or Unaccompanied	\$99 + \$1.50 per km	\$112 + \$1.50 per km	\$149 + \$1.50 per km	\$174 + \$1.50 per km	\$198 + \$1.50 per km
Lawns & Gardens	Per Quote	-	-	-	-
Home Maintenance	Per Quote	-	-	-	-
Meal Preparation	\$97.00	-	-	-	-

Service	Standard hours (6am–6pm Mon–Fri)	Non-standard hours (6pm– 6am Mon–Fri)	Saturday	Sunday	Public holidays
<b>INDEPENDENT LIVING</b>					
Personal Care	\$100.00	\$113.00	\$150.00	\$175.00	\$200.00
Social Support and community engagement	\$99.00	\$112.00	\$149.00	\$174.00	\$198.00
Respite in home	\$99.00	\$112.00	\$149.00	\$174.00	\$198.00
Access to the Community	\$99 + \$1.50km per km	\$112 + \$1.50 per km	\$149 + \$1.50 per km	\$174 + \$1.50 per km	\$198 + \$1.50 per km
<b>ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS (AT-HM)</b>					
Assistive technology	Per Quote	Administration costs will not exceed 10% of the total cost, or up to \$500 (whichever is lower).			
Home Modifications	Per Quote	Coordination costs will not exceed 15% of the quoted costs or up to \$1,500 (whichever is lower).			

## ○ Support at Home Subsidy (New classification)

Classification	1	2	3	4	5	6	7	8
<b>Quarterly Budget</b>	\$2,683.01	\$4,008.91	\$5,491.67	\$7,424.07	\$9,924.40	\$12,028.44	\$14,536.88	\$19,526.51

Quarterly budgets and annual amounts are effective from 1 November 2025 and are subject to change in March and September each year in line with indexation.

Transitioned HCP care recipients will continue to receive an equivalent level of funding (including supplements) as their previous Home Care Package. The previous annual package amount is divided into four to create a Support at Home quarterly budget.

**Please Note: 10% is deducted by government for care management activities to be claimed by GHCA**

Cancellation Fee	Cost
More than 24 hours' notice	\$0.00
Less than 24 hours' notice and onsite cancellation	Notified after 5 pm the day before scheduled service, full-service fee will apply
Hospital or residential respite leave	\$0 cancellation fee

## ○ Self-Management Overhead (Third-Party Workers)

If you choose your own worker, Glow Health Care Australia will add up to 10% of the worker's cost. This covers required checks, training, and payment processing. The overhead is included in the price and not charged separately. It does not apply when Glow Health Care Australia directly organises the worker.

## ○ Associated Provider

We recognise that choice is important, and you may want to engage your own worker or supplier to deliver parts of your care. This includes workers who are not Glow Health Care Australia staff. When this occurs, any service delivered by your selected contractor will be charged using the rates listed in this guide. Goods or services provided by other external providers, including therapeutic supports such as chiropractic or remedial massage, or work like home modifications and property maintenance, will be billed at an agreed amount. This will include the full invoice total with GST plus a 10% administration fee.

## ○ Cleaning Partners

Along with Glow Health Care Australia staff and any providers you choose, we offer cleaning support delivered through approved cleaning partners. These services are billed at \$99.00 per hour, available Monday to Friday during standard business hours.

**Co-contribution:** Depending on your individual circumstances, you will need to pay a co-contribution towards some of your care. Services Australia will advise you and Glow Health Care Australia of your co-contribution, which Glow Health Care Australia will be required to collect.

**PLEASE NOTE:** Not all services available in all areas. For any services Glow Health Care Australia are not able to provide internally, Glow Health Care Australia will engage suitably vetted external providers. We will agree the price for these services with you where they may vary from our Price List. This fee schedule is correct at time of printing and is subject to change at any time. The above fees may be varied once we have assessed the level of service you require. The government is staging the introduction of price caps on services for the Support at Home program. From 1 July 2026, government set price caps will apply. We shall notify you once that is done.